Core Suite.
Use Case Driven.
One Platform.

OneShield®
ENTERPRISE

Policy

OneShield SOFTWARE | Business Solutions. Simplified.

OneShield
P&C Solutions | Policy

As customer expectations evolve, insurance carriers must have the flexibility to capitalize on new opportunities. Insurers must transform their process and products to serve changing customer needs. OneShield Software understands how important policy management is to your success. From acquisition to renewals, our solution simplifies every stage of the policy management lifecycle. With OneShield Policy, you keep what pre-configured capabilities work best while modifying your business-specific requirements.

OneShield Policy provides everything you need for efficient policy management, streamlining even the most complex scenarios. Robust, flexible and easily configurable our policy management system automates every stage of the policy lifecycle, from submission, qualification, rating and quote processing to issuance, endorsement, renewals and cancellations, new product launches and premium audits – all with detailed reporting and statistical analysis capabilities.

Deployed through our full-service SaaS delivery model, OneShield Policy provides the flexibility and capability to leverage existing workflows and automate time-consuming manual tasks. It is policy management made easy, with a market-tested proven solution.

At OneShield Software, our strengths lie in our people, deep-rooted insurance knowledge, and our thoughtful technical architecture. Our comprehensive portfolio of business applications is tailored for insurance industry leaders looking to reduce expenses, improve efficiencies, and optimize service delivery every step of the way. OneShield Policy can help enhance and improve your operational and process efficiencies, agent and member service levels, and time-to-market for new products and changes.

Policy Administration Functionality to Enhance and Improve Operational Efficiency

OneShield Policy gives you the power to leverage customer-centric workflows and automate product rules ensuring reusability, innovation, and customer choice.

Policy Management Features:

- Customer-centric solution with a complete 360-degree view of the customer.
- Real-time access to multiple submissions and files. 'Go Paperless' option available for documenting delivery preference.
- User role security for employees, producers, insureds, and third parties to participate in defined steps of the policy life cycle.
- Customizable rates for your specific rates, rules, and workflows through our rating component that uses shared, common product definition data.
- Straight through processing (STP) via underwriting rules and workflow.
- Configurable task management with notes, journaling & assignment based on expertise and authority levels.
- Pre-built library of insurance-specific content for personal, commercial, and specialty lines.
- Pre-defined and configurable data models, workflows, rules, reports, and dashboards — eliminating the time-consuming and costly "ground-up" requirements gathering process.
- Reinsurance Cession Management via OneShield Reinsurance an available add-on module allowing you to register and manage reinsurers and cede business.
- Advanced moratorium capabilities with policy suspension driven by events and catastrophe.
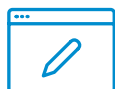- User authentication framework.

Tools to Empower Insurance Professionals

OneShield Designer: Combining speed, power, and flexibility our intuitive design tool unlocks a world of endless possibilities needed to succeed in a digital insurance marketplace. Enabling self-sufficiency and speed to market, OneShield Designer empowers your business and technical users to work collaboratively to create and modify discrete insurance actions. OneShield Designer allows configuration of virtually every aspect of the system including workflow, product definition, object model, and web-services.

Services Designer: Leverage and extend services from our extensive catalog of coarse- and fine-grained services, supporting SOAP/REST, XML/JSON natively, via configuration, with built-in security in all services as well as periodic service penetration testing. Independent of a user interface, external applications use Services Designer (a service layer) to process transactions and store data.

Package Designer: Provides insurers the ability to package multiple product coverages (personal, commercial, or both) together in a simplified manner. They can customize product offerings to address customer demand and service new markets, through direct or traditional channels.

OneShield Portals: Leveraging responsive and dynamic design OneShield Portals provide internal and external users with a wealth of self-service capabilities. Created with flexibility in mind, end-user roles and permissions can be defined at various levels and rules and workflows configured with the functionality required for each distribution channel.

OneShield Relationship Management (ORM): Enabling expanding ecosystems and 3rd party relationships, ORM provides tools to automate and control how you interact with third-party partners empowering them to manage staff, write new business, process address/contact change information, access billing statements, and process monthly reconciliation.

OneShield Reporting: Actioning near real-time data and reports for informed and timely decisions, OneShield Reporting uses dashboards, predefined cubes, standardized reports, and ad-hoc reporting provide access to client information, system transactions, financial, operational, statistical and marketing information for running your business operations.

Experience Technology Agility

Proven Technology Architecture: Design, configure, and deploy all from our scalable JavaEE process automation platform. A well-constructed and comprehensive metadata-driven engine powers insurance transaction processing while providing the ability to handle both market and technology change cost-effectively with speed and transparency.

Software from the Cloud: Consider the strength of cloud-based "As-A-Service" (AAS) technology; unlimited scalability, ease of upgrades, quicker deployments, disaster recovery, and failover protection, 24/7 technical support, and data security. Working in the cloud with OneShield Software allows your business to be nimble, efficient, and cost-effective — eliminating manual-based operations, enhancing speed-to-market, enriching analytics, and improving your bottom line.

Lower your Total Cost of Ownership with OneShield Policy

Automate Processes: Leverage existing workflows for all users to enhance your business processes. Fully automate underwriting whether it is straight-through processing or intelligent referrals with decision support and traceability.

Leverage Extensive Pre-Built Insurance Content: Our pre-built library of insurance-specific content for personal, commercial, and specialty lines eliminate time-consuming and costly "ground up" requirements gather process with our comprehensive pre-defined and configurable data models, workflows, rules, use cases, reports, dashboards, and product definitions.

Realize the Advantages of Self-Sufficiency: Attain self-sufficiency in modifying products and workflows. Improve business agility enabling you to rapidly bring products to market while lowering management and maintenance costs.

Enhance Agent and Customer Service: OneShield's 360-degree view of the customer allows you to manage individual interactions while providing a complete overview of existing customers across all terms and policies. Also provide real-time access to customers, agents, and partners for purposes of self-service inquiries and service, new business acquisition, commission and sales monitoring, monthly reconciliation, and performance tracking.

About OneShield Software:

OneShield Software delivers core business software solutions to the global insurance and broader financial services industry, deployed in the cloud or on-premise. OneShield Enterprise, our portfolio of standalone, subscription and cloud-based software products includes enterprise-class policy management, billing, claims, rating, product configuration, business intelligence, and analytics solutions that leverage a tool-based open architecture and single data model platform to streamline your business.

OneShield automates and simplifies the complexities of core systems with targeted solutions, seamless upgrades, collaborative implementations, and lower total cost of ownership. With corporate headquarters in Marlborough, MA, and offices in India and Canada, OneShield Software has 50+ products in production across the global P&C insurance market.

Visit us at OneShield.com or contact us now to learn how we can help simplify and transform your business.

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