



Move  
Beyond.



OneShield  
**Market  
Solutions**

# MGA Solution Overview

**OneShield Market Solutions is designed specifically for MGAs and Program Administrators to efficiently and effectively manage multiple lines of business for multiple carriers.**

As an MGA, getting products to market quickly and efficiently is imperative to your success. OneShield Market Solutions (OMS) offers end-to-end automated policy management to support the complex demands of your program business. Hosted in the cloud, our software reduces your IT expenses and improves operational efficiencies and service quality while enhancing your business acquisition capabilities and product speed-to-market. Our inclusive annual license fee includes the software license, maintenance, hosting, support, implementation, upgrades and a defined number of annual managed service hours. Upgrades and enhancements are pushed monthly, so you will always be on the latest version of OMS.

With pre-defined workflows for full policy automation, including submission and clearance handling, and the ability to provide multiple quotations, users will easily move through to proposal to bind and policy issuance, all while managing the required forms and producing the correct invoices. The solution is configured to match how MGAs work, however, tailoring the application to incorporate company-specific processes is supported easily by our team as part of the SaaS support model. For every business opportunity, there is the ability to set specific rules for carrier agreements, pricing, and policy processing.



## Functionality at Your Fingertips:

OneShield's MGA solution provides a fully functioning submission, rating, quoting, binding, business development, and policy administration system that includes billing, invoicing, document management, detailed reporting and analysis, and much more. In addition to the features and functionalities described on our Policy and Billing, and Claims Datasheets, here are some features:

### Policy Management:

- Support for multiple carriers
- Quota-Share/Subscription Policies
- Support for Unique Packages and Programs
- Manual or automated policy numbering
- Bind or Bind and Issue options
- Experience with Lloyd's Coverholders
- Multiple Bordereaux files supported

## Billing & Accounting:

- Direct Bill, List Bill, Combined/Account billing by Carrier and Program
- Invoicing for Agency/Broker-billed or Multi-payor options and transactions
- Agent, Broker, and Customer portals for payment processing

### Claim Management:

- Recording and storage of new loss notices (including FROI/SROI) from a web portal, email, or manual entry
- Agency and customer portal for reporting new loss and status tracking
- Third-party portal to support independent adjusters, TPAs, carrier audits



## About OneShield

OneShield provides business solutions for P&C insurers and MGAs of all sizes.

OneShield's cloud-based and SaaS platforms include enterprise-level policy management, billing, claims, rating, relationship management, product configuration, business intelligence, and smart analytics.

Designed specifically for personal, commercial, and specialty insurance, our solutions support over 80 lines of business. OneShield's clients, some of the world's leading insurers, benefit from optimized workflows, pre-built content, seamless upgrades, collaborative implementations, and pricing models designed to lower the total cost of ownership.

Our global footprint includes corporate headquarters in Marlborough, MA, with additional offices throughout India.



For more information, visit [www.OneShield.com](http://www.OneShield.com)

## OneShield Global Locations

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help simplify and transform  
your business.